COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LAHOMA ARNOLD STINNETT)
COMPLAINANT)
V.) CASE NO. 2006-00041
AT&T COMMUNICATIONS OF THE SOUTH CENTRAL STATES, LLC))
DEFENDANT)

ORDER

On January 25, 2006, Lahoma Arnold Stinnett ("Complainant") filed with the Commission a formal complaint against AT&T Communications of the South Central States, LLC ("AT&T"). Complainant alleged that she should not be responsible for a \$65 connection fee charged to Complainant's account with AT&T.

By Order dated February 1, 2006, the Commission ordered AT&T to satisfy or answer the complaint. On February 8, 2006, AT&T responded to the Commission's Order, stating that a credit was issued to the account of Complainant in the amount of \$65 as satisfaction of the complaint.

The Commission finds that, prior to the dismissal of the complaint, Complainant should be afforded an opportunity to respond to AT&T's notice of satisfaction. If no response is received within the time allowed, the Commission will find that the complaint should be dismissed with prejudice.

IT IS THEREFORE ORDERED that:

1. Within 20 days of the date of this Order, Complainant shall be allowed to file with the Commission a response to AT&T's notice of satisfaction and allege that AT&T has not satisfied the complaint and state the specific grounds for her allegation.

2. If no response is received from Complainant within 20 days from the date of this Order, this case shall be dismissed with prejudice.

Done at Frankfort, Kentucky, this 17th day of February, 2006.

By the Commission

ATTEST:

Executive Director